

Tena koe,



RELOCATING KAITAIA HEALTH CENTRE TO TE HIKU HAUORA PREMISES.

We care for your health and thank you always for your loyalty. I am writing today with an important notice about changes to Kaitaia Health Centre. Te Hiku Hauora Board have met several times under urgency over the last two months around the shortages of doctors and nurses for Kaitaia Health Centre as well as Te Hiku Hauora GP Clinic services at 49 Redan Road Kaitaia. Covid-19 has made it harder to find doctors and nurses.

We have made the decision to combine Kaitaia Health Centre with Te Hiku Hauora GP Clinic.

When will this happen?

From 23 November 2020 onwards go to the new address (**see map**).

What does this mean for you?

You will be greeted by familiar faces from Kaitaia Health Centre team at the new premises. As part of this move, Dr Kirsty McDonald will be relocating to our Mamaru Clinic at Coopers Beach effective 23 November 2020. If you are a patient of Dr McDonald's, you are welcome to continue seeing her at Mamaru Clinic. Or you may see any of our other providers at Te Hiku Hauora GP clinic.

What is the new location for the Kaitaia Health Centre?

The new location is 49 Redan Road (**see map**). Go towards the ramp.

How do you make an appointment to see a Doctor or Nurse?

The new phone number is **09 408 0049** from 8.00 – 5.00 pm Monday to Friday however we do realise that it will take a little time to settle in to the changes so we are keeping the old number **09 408 1300** on diversion for several months to take this into consideration. Some days if this line is busy you will get diverted to a call centre. They will take good care of you.

Why are we doing this?

We are combining both GP services to make sure we have enough doctors and nurses to meet your health needs and to take care of our Te Hiku community.

Who should you talk to if you require more information?

The Board members are:

Joan Norman	Keringawai Evans	Raiha Matthews	Rosie Conrad	Jean Beazley	Carol Berghan	Melanie Dalziel
Ngati Kuri	Ngati Kahu	Ngai Takoto	Te Aupouri	Te Rarawa	Community	Community

Our Chief Executive Officer is Bill Halkyard and our Practice Manager is Cheryl Britton. If you would like to email tehiku@hauora.net.nz, your request for more information will be communicated to the appropriate person/s.

These are challenging times and we have spent many hours discussing all the solutions going forward. I know this may come as a shock and may also be an inconvenience for some and we do understand that. Combining our two GP services into one GP service is the best solution and I hope you will continue your loyalty by using our team to look after your health needs.

Joan Norman
Chair

*Āwhinatia he kaupapa Māori hei oranga mō ngā tangata katoa
Engaging in Māori initiatives brings enduring benefits to all people*

Tēnā koe,

TE WHAKANEKE I TE KAITAIA HEALTH CENTRE KI TE HIKU HAUORA



He mea nui ki a mātou te tiaki i a koe me tō hauora. Ka nui te mihi ki a koe i tō piripono mai ki a mātou. He take nui tāku e tuhi atu nei ki a koe, arā ko te whakanekehanga o te Kaitaia Health Centre. He nui ngā hui a Te Poari o Te Hiku Hauora i te rua marama kua pahure ake nei nā te tokoiti o ngā rata me ngā nāhi i a mātou hei whakahaere i te Kaitaia Health Centre me Te Hiku Hauora i 49 Redan Road. Ka mutu, i te pānga mai o te mate urutā nei, kātahi ka tino pakeke rawa atu.

Nā reira, kua tatū i a mātou me whakakotahi te Kaitaia Health Centre me te whare rata o Te Hiku Hauora.

Āhea?

Ā te 23 o Noema 2020, ā haere ake nei, haere ki te whare hōu (Tirohia te mahere).

Ka pēheatia ai koe?

Mā ngā kaimahi anō o te Kaitaia Health Centre koe e whakatau inā tae ake koe ki te whare hōu. Heoi anō, ko te neke a Rata Kirsty McDonald ki te whare hauora o Māmaru i Koekoeā mahi ai ā te 23 o Noema 2020. Mehemea ko Rata McDonald tōu rata, e āhei ana anō koe kia kite i a ia i te whare hauora o Māmaru, pēnā e hiahia ana koe. Otirā, e āhei ana anō hoki koe kia kite i tētahi atu o ngā rata o Te Hiku Hauora.

Kei hea te whare hōu o Kaitaia Health Centre?

Kei 49 Redan Road (Tirohia te mahere). Haere ki te whakaekenga.

Me pēhea te whakarite i tētahi wā mōu e tūtaki ai ki te rata, ki te nāhi rānei?

Koia tēnei ko te nama waea hōu **09 408 0049** mai i 8 karaka i te ata ki te 5 karaka i te ahiahi, mai i te Mane ki te Paraire. Heoi anō, ki te waea mai koe ki te nama waea o mua **09 408 1300** ā ngā marama tata nei, ka mahi tonu. He wā anō, pēnā e tini ana ngā tāngata e waea mai ana i te wā kotahi, tēnā pea mā tētahi tangata kē e whakautu, ā, māna koe e āwhina kia whiwhi ai ki tāu e hiahia ai.

Nā te aha i pēnei ai?

E whakatōpū ana mātou i ngā mahi rata o ngā whare hauora e rua kia whai rata tonu ai, kia whai nāhi tonu ai, hei hāpai i te hauora o te iwi whānui o Te Hiku o te Ika.

Me kōrero koe ki a wai hei whakawhānui ake i ēnei whakamāramatanga?

Koia ēnei ko ngā mema o te Poari:

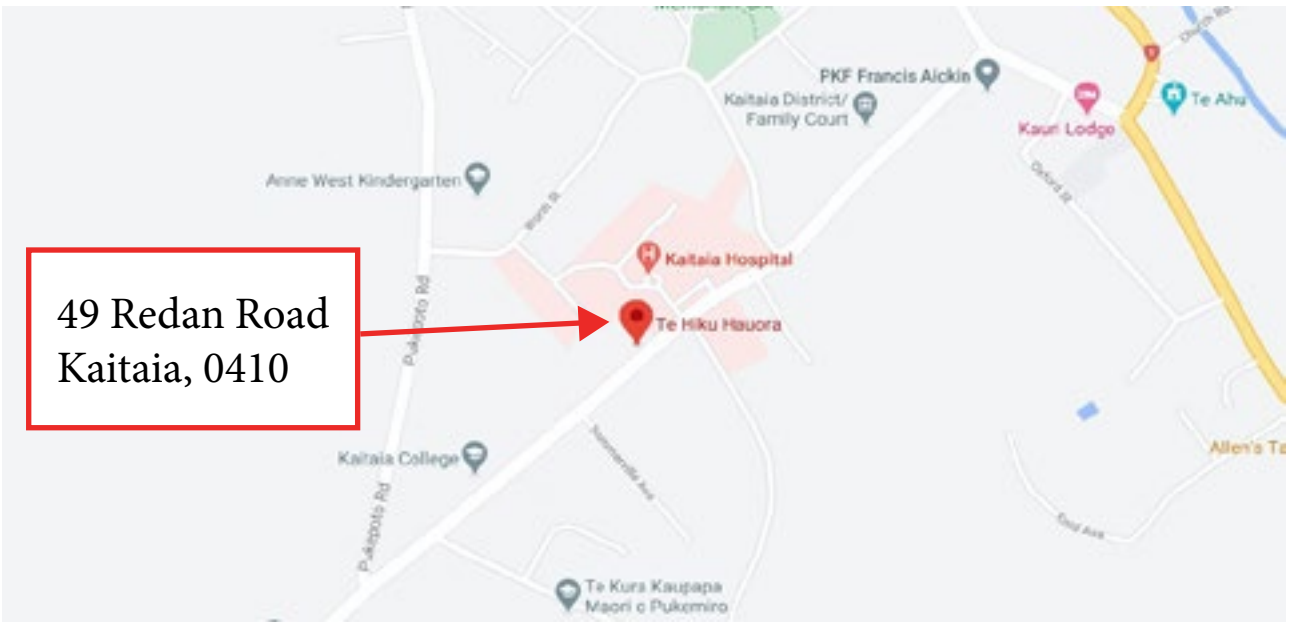
Joan Norman	Keringawai Evans	Raiha Matthews	Rosie Conrad	Jean Beazley	Carol Berghan	Melanie Dalziel
Ngati Kuri	Ngati Kahu	Ngai Takoto	Te Aupouri	Te Rarawa	Community	Community

Ko Bill Halkyard te Kaiwhakahaere Matua o Te Hiku Hauora, ā, ko Cheryl Britton te Kaiwhakahaere Tikanga. Ki te whakapā mai koe mā te karere hiko nei tehiku@hauora.net.nz ka whakaatungia ō kōrero ki te tangata tika māna ō pātai e whakahoki.

He wā tino uaua tēnei, ā, kua roa anō mātou e āta whiriwhiri ana i te ara tika mō tātou e ahu whakamua ai. E mōhio ana mātou he mea ohore tēnei pānui e kore pea e paingia e ētahi. Heoi anō, ko whakakotahitanga o ngā whare hauora e rua kia kotahi te huarahi pai hei tiaki i te katoa. Ko te tūmanako, kia tautoko tonu mai koe i a mātou e mahi nui nei ki te hāpai i a koe me tō hauora.

Joan Norman
Heamana

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49 Redan Road
Kaitaia, 0410



Main entrance to Te Hiku Hauora Clinic

