

Priority 3: Improving The Health System

INNOVATE AND MODERNISE HEALTH SERVICES

DELIVERABLES

- Strengthen health services and programmes to address health needs across the life course and health conditions.
- Build synergies across Hauora and clinical services.

OUTCOMES

- Health services on offer are well aligned with community health needs.
- Review implementation of new programmes and initiatives
- Integrated and seamless care.

IMPROVING THE HEALTH SYSTEM

DELIVERABLES

- Te Hiku Hauora Oral Health Plan
- Sustainable Pharmacy
- Maintain capacity of General Practices
- Build Home Help and Community Care
- Easier whānau access to Primary Health Care services (accessible & affordable)
- Innovative primary health care and outreach options for whānau.
- Precision in Oranga Wahine and Oranga Tane responses.
- Elimination of health inequities.
- Expanded capacity of Immunisations.

OUTCOMES

- The improvement of Te Hiku Hauora systems, health programs and services through improved integration, hauora and clinical excellence - harmonisation, and alignment with the health needs and aspirations of whānau, hapū, Iwi and communities resident in Muriwhenua.
- Increased Immunisation rates in Muriwhenua.

WHĀNAU VOICE

DELIVERABLES

- Develop and implement consultation and feedback mechanisms and processes that seek out an understanding of service experiences, service and health preferences and aspirations.

OUTCOMES

- Patient and Whānau Engagement
- Insight reports of whānau and community consultations and feedback.

BUILD STRONG COMMUNICATIONS TEAM AND STRATEGIES TO ENGAGE, INFORM, INSPIRE AND EDUCATE INTERNAL AND EXTERNAL AUDIENCES

DELIVERABLES

- The development and implementation of vibrant Te Hiku Hauora led communications eco system.

OUTCOMES

- Increased Public presence of Te Hiku Hauora and its various kaupapa
- Increased formal communication channels and mechanisms
- Te Hiku Hauora Communication strategies implemented.

ENHANCE QUALITY IMPROVEMENT

DELIVERABLES

- Develop Outcomes Framework
- Establish standards of care and quality indicators.

OUTCOMES

- Outcomes Framework developed and operationalised
- Standards of care and quality indicators defined and implemented

ENHANCE PEOPLE AND PERFORMANCE ACROSS TE HIKU HAUORA

DELIVERABLES

- Build a tailored People and Performance Infrastructure in Te Hiku Hauora.

OUTCOMES

- New HRIS system
- Current position descriptions
- Up to date HR practices, policies and approaches.
- People and Performance Culture fostered in Te Hiku Hauora.

STRENGTHEN FINANCIAL SYSTEMS

DELIVERABLES

- Introduce new FMIS and capacity in financial team.

OUTCOMES

- FMIS upgraded with increased capacity in the financial team and policies.